

"HOUSE RULES"

Guest Rules for Baia L'Aura

1. No Smoking or Open Flames

Smoking is prohibited indoors (allowed outside only in designated ashtrays).
Do not throw cigarette butts into the garden due to fire risk.
No open flames (candles, fireworks, etc.) are allowed inside or outside the house.
Any damage (burns on furniture, linens, tablecloths, cushions, etc.) will be charged.

2. Access to Technical Rooms

For safety reasons, guests are not allowed to access the technical rooms.

3. Laundry Service

Water is a precious resource in this Nature Reserve.
Guests are not allowed to use the washing machine or dryer.
A free daily wash can be requested through the cleaning staff.
Each additional wash costs €40.00 per load (no ironing).
Payment is made directly to the cleaning staff.

4. Linen and Towels

Bed linens and towels are changed every Saturday or upon the arrival of new guests.
Upon request and subject to availability:

- Single beach towel: €10.00 per change
- Single towel: €10.00 per change
- Extra linen change: €45.00

Payment is made directly to the cleaning staff.

5. Electric Blinds in Kitchen/Veranda

Do not operate the electric blinds in the kitchen/veranda.
Living room windows will be opened every morning (7:30 AM-9:30 AM) and closed in the evening (7:00 PM-9:00 PM) by the manager to prevent mosquitoes and unwanted animals.

6. Kitchen and Chef Service

Fully equipped kitchen with oven, dishwasher, induction cooktop, freezer, and Nespresso machine (10 pods provided at arrival).

A welcome dinner with a fixed menu is offered by the owner.

Chef service available upon request (€150-€250 per service + reimbursement of food expenses with receipt).

Payment is made directly to the Chef.

7. Restrooms

Water is precious in Sicily; please use it sparingly.

Bathrooms are equipped with a hairdryer, toilet paper, and soap.

Do not flush sanitary products, cotton, or food waste down the toilet.

Damage caused by improper use will be charged.

8. Cleaning Staff

Upon arrival, a €350.00 final cleaning fee is required (to be paid on site).

Daily cleaning for 2 hours (excluding arrival day, Sundays, and holidays).

Rooms that are not vacated by guests will not be cleaned.

Extra hours: €10.00 per person (minimum 2 persons), subject to confirmation.

Payment is made directly at the end of the service.

9. Seaside Platform

Be careful, it may be slippery.

10. Waste Sorting

Waste separation according to municipal regulations (Ispica Differenzia) is mandatory.

Bins available in the house for:

- Plastic and Metals
- Paper and Cardboard
- Glass
- Organic/Biodegradable
- General Waste

The cleaning staff will handle the disposal at collection centers.

11. Children

Children under 10 years old are not allowed.

12. Groups Under 30

Groups made up exclusively of individuals under 30 years old are not allowed.

13. Pets

Unauthorized pets are not allowed.

14. Gatherings

It is forbidden to exceed the maximum house capacity (10 people).

15. Wi-Fi

SSID: Baia l'Aura

Password: fgiamcometti

16. Access to Property Gate

Gate code: electronic access provided.

The gate closes automatically after a few seconds.

Always keep the gate closed for security reasons.

Use caution when opening and closing.

17. Useful and Emergency Numbers

Local manager: provided on site

Medical emergency / Ambulance: 118

Fire department: 112

Covid-19 Testing Laboratory (Boreale, Ispica): +39 0932 950414
